



*HeartShare St. Vincent's Services (HSVS) empowers youth, individuals and families to overcome the challenges of family crises, addiction, mental illness and poverty. Working together, we open new doors of opportunity to help New Yorkers in need achieve healthy and happy lives.*

**Our Mission:**

To nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.

**Our Vision:**

Our commitment to excellent services and supports will enable children, adults and families to reach their fullest potential and lead meaningful lives as active participants in society.

**Our Services:**

Foster Care & Adoption • Preventive Services  
Health Services • Chemical Dependency Clinics  
Youth Residences • Children's Community Residences • Supported Housing Services  
Youth Development • After School Programs

**HeartShare St. Vincent's Services**

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# CHILDREN'S HEALTH HOME



Improving wellness  
for children by  
coordinating care

HSVS Children's Health Home coordinates youth's physical, behavioral, health and social service needs.

## HSVS Children's Health Home provides individual and family support, as well as referrals and follow-up for community based supports.

### Who can receive Children's Health Home Services?

#### Children and youth:

- 0-21 years of age

#### Who have:

- Active Medicaid
- Qualifying Mental Health and Medical Conditions

#### And who:

- Need to be connected to Health Care

### How much will this cost?

Nothing—we provide this service free as part of the Medicaid benefit!

### Will this change the people youth work with now?

Youth and caregivers can continue to work with the same people—the program will assign a care manager to help develop and follow up on the Care Plan.

For more information, contact [healthykids@heartshare.org](mailto:healthykids@heartshare.org).



### How does Children's Health Home work?

A Children's Health Home is not a place. It is a network of people that supports youth with serious chronic conditions. Health Home services coordinate medical and social service care on behalf of clients. This network makes getting quality care easier and makes working with multiple providers simpler. This support can help reduce visits to hospitals and emergency rooms and improve clients' health and well-being.

### Health Home offers:

- Improved access to health and mental health treatment.
- A choice of how to address health and mental health areas.
- An assigned Care Manager helping with decisions regarding health and mental health.

### Health Home services are coordinated through a care manager who will:

- Set up appointments with health care providers.
- Ensure medications are taken as prescribed.
- Assist with locating stable housing  
Secure transportation to your medical appointments.

### How can youth and caregivers sign up?

- When a care manager contacts you, say yes. There are multiple Children's Health Homes across New York City and you can choose which is best for you, or choose not to participate at all. You can also change your mind at any time.
- Schedule a time to meet with your care manager at a location of your choice.
- Parents and guardians must consent to minors entering a Children's Health Home, while young adults ages 18-21 and youth who are parenting can consent for themselves.
- Work with your care manager to develop a Care Plan.